# **RANCHI UNIVERSITY, RANCHI**

I.T. CELL

Office: P.G. Chemistry Campus (A WING of IQAC RU), e-mail: itcell@ranchiuniversity.ac.in

Ref: RU/ IQAC/ IT CELL/ 2024/ 03

Date: 06.02.2024

To, The Registrar, Ranchi University, Ranchi

### Subject: Submission of Feedback Report.

Sir,

Please find enclosed herewith, Analysis Report of Digital Feedback of the academic Session 2022-23, collected from different stakeholders of Ranchi University, Ranchi.

This is for your kind perusal and needful action.

Thanking you.

Yours truly

**Dr. Neeraj** Permanent Member, IT Cell, R.U.

**Dr. Raj Kumar Singh** I/C, IT Cell, R.U.

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DIRECTOR IQAC, RANCHI UNIVERSITY RANCHI-834 001



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### FEEDBACK ANALYSIS REPORT

IT Cell conducts feedback frequently and collects opinion on various aspects on Curricula implemented in P.G. Departments of RU. from Students, Teachers, Employers, Alumni etc. It is a practice of collection views from stakeholders and introspection on the reflection of Curricular aspects of R.U. in the mind of the students. View of Teachers and Employers are also significant in planning of the curriculum generally revised after an interval of two years.

### 1. Students feedback:

There are ten questions to be answered by the students. These are based on teaching learning and academic environment, relevance of courses, resources of Departments, course material provided, use of ICT, evaluation process, library resources, field projects or internships, career counselling and guidance or competitive examinations etc. Every question in feedback from students were assessed in range of numeral values 1-5 reflecting Average to Excellent labels; [1= Average, 2= Good, 3= Very Good, 4= Excellent, 5=Outstanding].

Students have given good rating to the teaching, learning and academic environment and the relevance of the course in the overall structure of programme. They are all satisfied with the resources provided to them by the Department and are receiving sufficient material and guidance during the course. They are having sufficient facilities to undertake field projects and internships. Evaluation process is also marked very good and the have ample opportunities for the career counselling and guidance for competitive examinations in the University. Many of the students have observed that the library resources in the respective Departments and tools for online teaching using ICT facilities need to be strengthen.

#### 2. Teacher's feedback:

Most of the teachers are satisfied with the aims and objectives of the syllabi and found well defined and clear to them. They had enough career opportunities in terms of Orientation/ FIP/

Refresher Programmes. Teaching, Learning and Academic environment are reported with good grade. Many of them are of the opinion that the library resources and computer facilities for the usages of ICT tools and applications need to be enhanced and upgraded. They are all satisfied with the infrastructural resources in their respective Departments. Regarding orientation of curriculum towards need based and as per current trends in society, most of the teachers have advocated for the revision and updation.

#### 3. Employer's feedback:

Employers feedback coming from employers of different background shows good agreement in their views about the relevance of Ranchi University Curriculum in the placement with a little scope of inclusion of more contents towards implementation of knowledge in the work place. However, they have the observation that general communication skills of our students are not up to the mark and it needs to be addressed with due seriousness. Regarding satisfaction



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with the present syllabus of Ranchi University, they have the opinion that the University must focus more on the practical implementation of skill courses and internship and field projects. They have reported that students of the University are well versed in using technology and equipment at work place and they need to imbibe the culture of increasing good relations with seniors, subordinates and colleagues. Knowledge and working efficiency of our students serving their organization is appreciable and they need to inculcate devoted learning aptitude and creativity in responding to workplace challenges.

#### 4. Alumni feedback:

Alumni working in different walks of life have been contacted for their valuable feedback. Most of them are satisfied with the admission procedure, infrastructure & laboratory facilities, quality of faculties and the support materials provided by them. They have also good remarks for the examination system. They also agree to a high degree that the curriculum of Ranchi University had a good relevance with the job gateways and the skill courses have lifted their competencies to a great extent.

Many of them have strong recommendation for the improvement and enrichment of the Department library, central library and the information system.

#### Conclusion

It has been observed that University Curriculum is satisfactory in its overall reflection. There are few aspects needed to explore and facilities are to be supported by ICT tools and training to teachers in order to enhance the application of online interactions, classroom interactions using digital screens more effectively to uplift the overall teaching learning ambience. Need of improving library resources of the Departments is also explored. Career Counselling cell is needed to plan its yearly activities to increase its access among students.

Suggestions based on the above observations that may be implemented at the earliest-

- 1. Regular workshop on ICT usages for teachers.
- Library resources to be enhanced by providing latest books and other facilities like access to online library and digital platforms.
- 3. Career counselling may extend its activities covering all Departments of the University.
- 4. Functional language lab may be allowed for access by the students of all Departments.

**Dr. Neeraj** Permanent Member, IT Cell, R.U.

Dr. Raj Kumar Singh I/C, IT Cell, R.U.

Estd: July 2020 vide R.U. Memo No. RU/Ex/CC/220/20 dated 13/07/2020